

Manchester Public Schools

Professional Educator Performance and Practice Continuum

Instructional Coaches Performance, Practice, and Professional Growth Standards

Planning and Preparation: Coach has knowledge of curriculum, school/district improvement plan and assessment

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DOMAIN 1	Ineffective	Developing	Effective	Highly Effective
Demonstrating knowledge of the school's improvement plan and levels of educator skill in delivering that plan.	The Instructional Coach demonstrates little or no knowledge of the school's improvement plan including the curriculum area. The Instructional Coach demonstrates little or no knowledge as to educator skill in delivering that plan.	 The Instructional Coach demonstrates basic knowledge of the school's improvement plan including the curriculum area. The Instructional Coach demonstrates basic knowledge as to educator skill in delivering that plan. 	The Instructional Coach demonstrates thorough knowledge of the school's improvement plan including the curriculum area. The Instructional Coach demonstrates thorough knowledge as to educator skill in delivering that plan.	The Instructional Coach is deeply familiar with the school's improvement plan including the curriculum area. The Instructional Coach works to shape the future direction of the school's improvement plan and actively seeks information as to educator skill within the plan.
Demonstrating knowledge of resources, both within and beyond the school and community.	The Instructional Coach demonstrates little or no knowledge of resources available in the school or district for educators to advance their skills.	The Instructional Coach demonstrates basic knowledge of resources available in the school and district for educators to advance their skills.	The Instructional Coach is fully aware of resources available in the school and district and in the larger professional community for educators to advance their skills.	The Instructional Coach actively seeks out new resources from a wide range of sources to enrich educators' skills in implementing the school's improvement plan.
Planning the instructional support program, integrated with the overall school improvement plan.	The Instructional Coach's plan consists of a random collection of unrelated activities, lacking coherence or an overall structure.	The Instructional Coach's plan has a guiding principle and includes a number of worthwhile activities, but some of them don't fit with the broader goals.	The Instructional Coach's plan is well designed to support educators in the improvement of their instructional skills.	The Instructional Coach's plan is highly coherent, taking into account the competing demands of making presentations and consulting with educators, and has been developed following consultation with administrators and educators.



Delivery of Service: How the coach works with teachers that provides feedback, develops capacity, supports rigor and differentiation

DOMAIN 2	Ineffective	Developing	Effective	Highly Effective
Guiding educators through the cycle of continuous improvement in ways that build educator's capacity	Coach demonstrates limited understanding of the instruction/service delivery improvement needs of educators.	Coach demonstrates a broad sense of instruction/service delivery improvement needs, guiding educators through the cycle of continuous improvement.	Coach demonstrates a solid sense of instruction/service delivery improvement needs, supporting independence regarding the cycle of continuous improvement.	Coach conveys a deep sense of instruction/service delivery improvement needs, cultivating independence regarding the cycle of continuous improvement.
Using a variety of coaching and instruction/service delivery strategies to enable educators to construct meaning and apply new learning.	Role of coach does not vary. Strategies do not consistently align with learner outcomes.	Role of coach varies occasionally, but is not consistently aligned with learner learning outcomes. There is evidence of effective instruction/service delivery strategies but they are implemented with limited success.	Role of coach varies consistently. Effective instruction/service delivery strategies aligned to learning outcomes are implemented.	Role of coach varies consistently. Innovative instruction/service delivery strategies are implemented that promote risk-taking and allow educators to exceed expectations of the learning outcomes.
Engaging educators in reflective practice to continuously adjust and improve instruction/service delivery.	Coach rarely supports educators in reflective practices that hinder their ability to adjust and improve instruction/service delivery.	Coach inconsistently supports educators in reflective practices providing general feedback that may or may not enable them to adjust and improve instruction/service delivery.	Coach supports educators in reflective practices providing specific feedback that enables them to adjust and improve instruction/service delivery.	Coach fosters educators to independently reflect on practices by providing educators actionable feedback that enables them to adjust and improve instruction/service delivery.



Environment: Coach promotes engagement, independence, and collaboration through the establishment and maintenance of a positive learning community that motivates educators and students to take academic risks, challenge themselves, and claim ownership of their learning by:

DOMAIN 3	Ineffective	Developing	Effective	Highly Effective
Establishing clear procedures for teachers to gain access to instructional support.	Coach establishes no procedures for learners to access instructional support.	Coach establishes some procedures for learners to access instructional support.	Coach establishes clear procedures for learners to use and gain access to instructional support.	Coach ensures systematic procedures are in place for learners to use and gain access to instructional support.
Creating a collaborative climate that is responsive to and respectful of the learning needs of all students.	Coach does not support a learning environment that is respectful of learners' cultural, social and/or developmental differences and/or does not address disrespectful behavior.	Coach is inconsistent in supporting an environment that is respectful of learners' cultural, social and/or developmental differences where the physical setting may be safe, may be learner-centered, but is not always aligned with the learning task.	Coach consistently supports a learning environment that is respectful of all learners' cultural, social and/or developmental differences where the organization of the physical space is safe, learner-centered and facilitates the learning task.	Coach acknowledges and incorporates learners' cultural, social and developmental diversity to support learning opportunities; development of physical setting is conducive to varying learner and instructional needs.
Establishes a culture for ongoing instructional improvement that promotes engagement in and shared responsibility for the learning.	Coach conveys the sense that the work of improving instruction is mandated, and is not important to learners' growth or school improvement; little or no investment into the task at hand.	Coach assists learners in improving isolated instructional skills, but has few expectations for continued professional inquiry; compliance to the task is evident.	Coach promotes a culture of professional inquiry in which learners seek assistance in improving their instructional skill; risk-taking within the learning community is evident.	Coach establishes a culture of professional inquiry in which learners initiate projects to be undertaken with the support of the consultant/coach; risk-taking within the learning community is frequently evident.



Professionalism: Coaches maximize support for student and adult learning by exhibiting a high level of professionalism and commitment to continuous improvement and learning by:

DOMAIN 4	Ineffective	Developing	Effective	Highly Effective
Demonstrating respect and responsible behavior in all communications and interactions with stakeholders of the learning community	Coach exhibits poor communication with stakeholders regarding instructional programs and student progress. Information to stakeholders is not shared in a timely, culturally sensitive and effective manner. Educator does not utilize available communication technology.	Coach demonstrates inconsistent communication with stakeholders regarding instructional programs and student progress. Information to stakeholders is inconsistently available and use of available communication technology is not used on a regular basis.	Coach consistently communicates with stakeholders regarding instructional programs and student progress. Information to stakeholders is conveyed in a timely, culturally sensitive and effective manner utilizing available communication technology.	Coach is proactive and consistent with communication regarding student progress conveyed in a timely, culturally sensitive and effective manner utilizing available communication technology. Educator integrates new technology to more effectively communicate with teachers.
Participating in learning opportunities to enhance skills related to teaching and meeting the needs of all students.	Coach engages in little or no professional learning to improve instructional practices to impact learner growth.	Coach inconsistently participates in, facilitates, or implements new learning from district professional development; therefore there are limited improvements in instructional quality.	Coach participates in, facilitates, and implements new learning from district professional development, educator's instructional capacity continues to grow and learner needs are met at high levels.	Coach regularly assists in planning and/or leading professional development at the district level. Educator's instructional capacity/performance is exemplary; all learners make noticeable gains in their performance.
Demonstrating behaviors as defined in the Code of Professional Responsibility for Educators.	Coach does not welcome feedback from evaluators and appropriate adjustments to practice are not made.	Coach accepts feedback from evaluators and adjustments are made to improve instructional practice.	Coach welcomes timely feedback and adjustments are made to improve instructional practice. Shares responsibility for grade-level and school wide activities during the school day.	Coach welcomes and invites feedback from peers, evaluators, and students. Peers may also solicit feedback from this educator to improve their practice. Coach is a leader of the community during and after the school day.